This questionnaire is designed to help you organize the information and documents important to your transaction. In any case involving a vehicle purchase or lease, the documentation is critical. Often, dealers do not give consumers copies of documents they have signed and/or documents that the law requires be given to them. Sometimes, consumers' signatures on documents are forged or numbers, dates and other information altered. Examining the documents involved in a vehicle transaction and knowing which documents were actually given to you and at what time, (whether at the time of the transaction or at a later or previous date) is important in determining your rights.

Which of the following documents do you remember signing:

Credit application	Yes	No	Not Sure	Date Signed
Motor Vehicle Cash Purchase Agreement (Purchase Order)	Yes	No	Not Sure	Date Signed
Retail Installment Contract / Loan Agreement / Lease	Yes	No	Not Sure	Date Signed
Invoice (for your transaction)	Yes	No	Not Sure	Date Signed
Odometer Statement.		No	Not Sure	Date Signed
Title to Vehicle you purchased	Yes	No	Not Sure	Date Signed
Title to Trade-in Vehicle (if applicable).	Yes	No	Not Sure	Date Signed
Application for Title/Registration (for your vehicle)				
(RMV-1 Form from Registry of Motor Vehicles)			Not Sure	Date Signed
Buyer's Guide (<i>if used vehicle</i>)	Yes	No	Not Sure	Date Signed
Lemon Law rights statement	Yes	No	Not Sure	Date Signed
Lemon Law window sticker (from front driver's window)	Yes	No	Not Sure	Date Signed
"Limited Used Vehicle Warranty" (if used vehicle)	Yes	No	Not Sure	Date Signed
Extended Warranty / Service Contract	Yes	No	Not Sure	Date Signed
Credit Life / Disability Insurance papers				
(Certificates, policies, applications, etc.).	Yes	No	Not Sure	Date Signed
Vehicle Liability and other insurance documentation	Yes	No	Not Sure	Date Signed

Which of the following documents did you *actually receive a copy to keep* and on *what date* did you receive a copy from the dealer:

Credit application	es	No	Not Sure	Date Signed
Motor Vehicle Cash Purchase Agreement (Purchase Order) Ye		No	Not Sure	Date Signed
Retail Installment Contract / Loan Agreement / Lease	es	No	Not Sure	Date Signed
Invoice (for your transaction)	es	No	Not Sure	Date Signed
Odometer Statement.	es	No	Not Sure	Date Signed
Title to Vehicle you purchased	es	No	Not Sure	Date Signed
Application for Title/Registration (for your vehicle)				
(RMV-1 Form from Registry of Motor Vehicles)	es	No	Not Sure	Date Signed
Buyer's Guide (<i>if used vehicle</i>)	es	No	Not Sure	Date Signed
Lemon Law rights statement		No	Not Sure	Date Signed
Lemon Law window sticker (from front driver's window) Ye	es	No	Not Sure	Date Signed
"Limited Used Vehicle Warranty" (if used vehicle) Ye	es	No	Not Sure	Date Signed
Extended Warranty / Service Contract	es	No	Not Sure	Date Signed
Credit Life / Disability Insurance papers				
(Certificates, policies, applications, etc.).	es	No	Not Sure	Date Signed
Vehicle Liability and other insurance documentation	es	No	Not Sure	Date Signed

Yvonne W. Rosmarin

Consumer Protection _

58 Medford Street ! Arlington, MA 02474

Check for copies of all of the following documents you now have and any others from deal. Include any "canceled" or blank documents and **all** different versions of documents :

- Advertisements, brochures, pamphlets, newspaper ads
- Business cards
- ___ Motor Vehicle Purchase Agreement / Contract (Purchase Order / "Cash" contract) ____ Invoice
- ___ Retail installment contract / Loan agreement / Lease
- Credit application(s) "Spot Delivery" forms (*or anything about financing contingencies*)
- ____ Odometer Statement or disclosure
- ____ Title Documents (all titles if title history has been ordered)
- ____ Application for Title/Registration (RMV-1 Form from Registry of Motor Vehicles)
- ____ Tax Receipt
 - _ Warranty
- Extended Warranty / Service Contract
- Insurance papers (*Certificates, policies, applications, etc.*):
 - _____ Credit Life / Disability Insurance
 - _____ GAP insurance
 - Documents for any other insurance or other protection / products purchased
 - Vehicle Liability and other insurance documentation
- ____ Repair estimates
- __ Repair orders
- Receipts for repairs
- ____ Payment records: (Receipts, canceled checks, money order receipts, credit card statements showing payments, etc.)
- ___ Correspondence between you and the dealer, lender or others
 - _ Inspection report(s) (if vehicle has been inspected by mechanic)
- Complaints filed (with the Attorney General, Consumer Affairs, BBB, etc.)

New Vehicles:

- Yellow Lemon Law sticker: "Attention Consumers" (attached to window)
 - "Lemon Law" Information (Lemon Law disclosures for new vehicles should be yellow)
- Dealer's invoice showing MSRP (manufacturer's suggested retail price)

Used Vehicles:

- _ Yellow Lemon Law sticker: "Attention Consumers" (attached to window or dash)
- "Consumer Rights for Used Car Buyers" (Lemon Law disclosures for used vehicles)
- "Limited Used Vehicle Warranty"
- Buyer's Guide
- Other notices from vehicle window

IF WE ASK YOU TO SEND DOCUMENTS, PLEASE SEND COPIES ONLY **COPIES WILL NOT BE RETURNED** FOR CONSULTATIONS, PLEASE BRING BOTH ORIGINALS AND COPIES

Yvonne W. Rosmarin

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